

EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S90	7	("6895573" "6332155" "6510431" "6799198" "6272115" "20020138338" "20020128891").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 08:21
S91	68	("4611094" "4994966" "5023773" "5321605" "5369570" "5371807" "5386556" "5430876" "5446891" "5517405" "5528491" "5581722" "5630069" "5634127" "5745687" "5822585" "5835087" "5881131" "5913061" "5930512" "5931900" "5941945" "5945989" "5970477" "5995945" "5999908" "6006193" "6014634" "6041306" "6052684" "6058177" "6058413" "6073109" "6073111" "6078325" "6108711" "6112181" "6115640" "6122617" "6157941" "6195697" "6212560" "6243092" "6279009" "6339838" "6343320" "6349295" "6405364" "6442594" "6490617" "6493717" "6526442" "6546364" "6578066" "6625602" "6687734").PN. OR ("2002/0138338" "6272115" "6332155" "6510431" "6799198" "6895573").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 08:22
S94	468	379/265.01.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 08:23
S93	1723	705/8.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 08:23
S92	0	379/265.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 08:23
S96	13	employment near2 practices near2 (sytems liability insur\$4)	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 08:25
S100	778	(legal law (human adj resource) hr employment) near2 (advice consultation recommendation expertise knowledge)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 08:26
S101	539	(workplace hr (human adj resource) complaint support) near3 (helpline (call adj center) hotline)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 08:33

EAST Search History

S10 2	163	dell and (customer technical) near2 (support (call adj center))	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 10:11
S10 3	1	("2002/0194014").URPN.	USPAT	OR	ON	2006/06/15 10:21
S10 5	1	"20020123983".pn.	US-PGPUB; USPAT	OR	ON	2006/06/15 10:24
S10 4	0	("2003/0179876").URPN.	USPAT	OR	ON	2006/06/15 10:24
S10 6	4	("2002/0123983").URPN.	USPAT	OR	ON	2006/06/15 10:26
S10 7	13	employment near2 practices near2 (sytems liability insur\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 10:27
S11 1	3	S109 and S110	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 10:34
S11 0	468	379/265.01.ccls.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 10:34
S10 9	1765	705/8.ccls.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 10:34
S10 8	7	((jim or james) and mcsherry).in.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 10:34

EAST Search History

S11 2	151	("20020047859" "20020067822" "20020143878" "20020145624" "20020161896" "3333271" "4066847" "4286118" "4356348" "4392129" "4408100" "4477698" "4494229" "4510351" "4540855" "4593273" "4599493" "4600814" "4677663" "4692858" "4694483" "4720853" "4742537" "4742538" "4742539" "4757267" "4782463" "4782510" "4792968" "4797911" "4811240" "4829563" "4858120" "4866638" "4881261" "4894857" "4896345" "4933964" "4939771" "4939773" "4988209" "5021976" "5041992" "5062103" "5070525" "5111391" "5115501" "5119072" "5119475" "5121477" "5175761" "5179657" "5179700" "5181236" "5182705" "5185780" "5206903" "5214688" "5276731" "5289368" "5309505" "5309513" "5325292" "5335269" "5345589" "5357254" "5386412" "5416694" "5428827" "5430792" "5440616" "5467268" "5490211" "5493489" "5500891" "5511112" "5511117" "5519773" "5533109" "5535270" "5546456" "5553133" "5568544" "5579368" "5581602" "5586178" "5588045" "5594781" "5594791" "5615121" "5619557" "5619695" "5623540" "5675637" "5689240" "5696818" "5714932" "5715307" "5722059" "5722064" "5729600" "5737728" "5742233" "5765140" "5768506" "5787160" "5799286" "5815565" "5825283" "5825869" "5826020" "5826239" "5828731" "5832059" "5832070" "5848143" "5852809" "5857014" "5860066" "5864615" "5878398" "5894857" "5940494").PN. OR ("5963635" "5991394" "6038541" "6041306" "6044146" "6044355" "6118763" "6134530" "6157655" "6209018" "6269153" "6272347" "6314089" "6338074" "6359892" "6359982" "6362838" "6393455" "6401073" "6424709" "6F36416" "6F36416" "6F36416"	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 10:38
6/15/2006 1:28:13 PM C:\Documents and Settings\Barren My Documents\EAST\Workspaces\09783197_McSherry_WorkplaceServices.wsp						

EAST Search History

S11 3	18	(workplace hr (human adj resource)) near3 (helpline (call adj center))	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 10:42
S11 4	1	2002-567097.NRAN.	DERWENT	OR	ON	2006/06/15 10:43
S11 5	43	("5,537,618" "20010014868" "5,537,618" "6,026,387" "5,822,744" "6,539,392" "6,539,392" "6,546,390" "4,389,472" "6,141,530" "5,566,291" "3,689,930" "6,976,056" "6,014,658" "6,615,240" "6,742,141" "6,088,731" "6,307,544" "6,340,977" "20010054064" "5,802,493" "5,802,493" "5,710,887" "5,303,166").pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 10:46
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S11 6	6	("2001/0054064").URPN.	USPAT	OR	ON	2006/06/15 10:49
S11 8	6740	(expert specialist consultant advisor) near2 (advice consultation recommendation expertise knowledge)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 10:52
S86	709	(knowledge near2 management) and (call near2 center) helpline (help adj desk) consult\$4 counsel\$4) and (internet web online)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 10:52
S11 9	55	(expert specialist consultant advisor) near2 (advice consultation recommendation expertise knowledge) same ((call support help service) near2 (center desk))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 10:57
S12 1	3	("6,272,347" "6,523,010" "6,546,372").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 11:00
S12 2	0	("2006/0062376").URPN.	USPAT	OR	ON	2006/06/15 11:01
S12 0	14	("4,163,941" "4,220,992" "5,486,001" "5,591,088" "5,694,340" "5,845,261" "5,862,223" "5,930,741" "6,027,417" "6,064,978" "6,073,115" "6,083,123" "6,223,165" "6,265,978").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2006/06/15 11:01

EAST Search History

S12 3	76	("4751669" "5058152" "5148474" "5319542" "5325424" "5347632" "5359508" "5537314" "5539735" "5555298" "5590197" "5602905" "5619991" "5634012" "5638432" "5694549" "5710887" "5712979" "5715314" "5717860" "5718247" "5721763" "5722418" "5724424" "5740231" "5745681" "5768521" "5778367" "5794221" "5809119" "5812769" "5819092" "5819267" "5819271" "5819285" "5825869" "5825876" "5850433" "5862223" "5864871" "5870744" "5884032" "5884272" "5884282" "5893077" "5907077" "5907677" "5911132" "5914951" "5940471" "5982863" "5991394" "6026148" "6029141" "6046762" "6064978").PN. OR ("6223165"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 11:02
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S12 5	13	("5097528" "5402474" "5446883" "5533103" "5594791" "5909679" "6005928" "6026148" "6064990" "6088683" "6138907" "6149056" "6234964").PN. OR ("6449355"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 11:07
S12 6	20	("4839822" "4847784" "5486001" "5619991" "5722418" "5819267" "5835683" "5862223" "5908383" "5911136" "5954510" "6026148" "6050924" "6126596" "6159131" "6171218" "6208974" "6223165" "6249809").PN. OR ("6461162").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 11:08
S12 7	5	("5862223" "6026148" "6223165" "6230287").PN. OR ("6505166").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 11:09

EAST Search History

S12 8	19	("20020116243" "4835683" "4872122" "5005143" "5517405" "5757904" "5805776" "5815554" "5987117" "6046762" "6067525" "6122358" "6134318" "6177932" "6223165" "6230287" "6490350" "6513013").PN. OR ("6829585"). URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2006/06/15 11:12
S12 9	9	(human adj resource) near3 audit	US-PGPUB; USPAT; EPO; JPO; DERWENT	OR	ON	2006/06/15 11:21
S1	86	mcsherry.in.	US-PGPUB; USPAT	OR	ON	2006/06/15 11:21

SCAN
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DIALOG SEARCH - June 15, 2006 - 09/783,197

? b 411

15jun06 11:17:26 User276702 Session D168.1
File 411:DIALINDEX(R)

DIALINDEX(R)
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*** DIALINDEX search results display in an abbreviated ***
*** format unless you enter the SET DETAIL ON command. ***

? sf all not 225

You have 561 files in your file list.
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You have 561 files in your file list.
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? s (expert or specialist or consultant or advisor or legal or hr or (human
(n2) resource)) (n2) (advice or consultation or recommendation expertise or
knowledge) and (internet or web or online) not py>2001

Your SELECT statement is:

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(human (n2) resource)) (n2) (advice or consultation or recommendation
expertise or knowledge) and (internet or web or online) not py>2001

Items	File
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30	1: ERIC_1966-2006/May
229	2: INSPEC_1898-2006/Jun W1
13	5: Biosis Previews(R)_1969-2006/Jun W2
25	6: NTIS_1964-2006/Jun W1
23	7: Social SciSearch(R)_1972-2006/Jun W2
123	8: Ei Compendex(R)_1970-2006/Jun W1
488	9: Business & Industry(R)_Jul/1994-2006/Jun 14
2	10: AGRICOLA_70-2006/May
38	11: PsycINFO(R)_1887-2006/Apr W4
1497	13: BAMP_2006/Jun W1
1	14: Mechanical and Transport Engineer Abstract_1966-2006/Jun
1987	15: ABI/Inform(R)_1971-2006/Jun 15
6001	16: Gale Group PROMT(R)_1990-2006/Jun 14
65	18: Gale Group F&S Index(R)_1988-2006/Jun 14

Sending Break...

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or (human (n2) resource) or insurance or employment) (n2) (advice or
consultation or recommendation expertise or knowledge) (n5) (internet or web
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s (expert or specialist or consultant or advisor) (n2) (legal or law or
hr or (human (n2) resource) or insurance or employment) (n2) (advice or
consultation or recommendation expertise or knowledge) (n5) (internet or
web or online) not py>2001

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5      13: BAMP_2006/Jun W1
8      15: ABI/Inform(R)_1971-2006/Jun 15
61     16: Gale Group PROMT(R)_1990-2006/Jun 14

Processing
94     20: Dialog Global Reporter_1997-2006/Jun 15
1      35: Dissertation Abs Online_1861-2006/May
7      47: Gale Group Magazine DB(TM)_1959-2006/Jun 15
1      60: ANTE: Abstracts in New Tech &
        Engineer_1966-2006/Jun

Examined 50 files
3      88: Gale Group Business A.R.T.S._1976-2006/Jun 07
1      112: UBM Industry News_1998-2004/Jan 27

Examined 100 files
64     148: Gale Group Trade & Industry DB_1976-2006/Jun 15
1      150: Gale Group Legal Res Index(TM)_1980-2006/Jun 12

Examined 150 files
7      275: Gale Group Computer DB(TM)_1983-2006/Jun 14

Examined 200 files
1      354: Ei EnCompassLit(TM)_1965-2006/Jun W2

Examined 250 files
1      420: UnCover_1988-2001/May 31

Examined 300 files
2      471: New York Times Fulltext_1980-2006/Jun 15
1      474: New York Times Abs_1969-2006/Jun 14
3      476: Financial Times Fulltext_1982-2006/Jun 16
1      482: Newsweek_2000-2006/Jun 06
5      484: Periodical Abs Plustext_1986-2006/Jun W2
1      492: Arizona Repub/Phoenix Gaz_19862002/Jan 06

Examined 350 files
1      553: Wilson Bus. Abs._1982-2006/Jun
4      570: Gale Group MARS(R)_1984-2006/Jun 14
1      583: Gale Group Globalbase(TM)_1986-2002/Dec 13
3      608: KR/T Bus.News._1992-2006/Jun 15

Examined 400 files
2      609: Bridge World Markets_2000-2001/Oct 01
45     610: Business Wire_1999-2006/Jun 15
18     613: PR Newswire_1999-2006/Jun 15
2      619: Asia Intelligence Wire_1995-2006/Jun 14
51     621: Gale Group New Prod.Annou.(R)_1985-2006/Jun 15
1      623: Business Week_1985-2006/Jun 15
1      624: McGraw-Hill Publications_1985-2006/Jun 15
3      635: Business Dateline(R)_1985-2006/Jun 15
11     636: Gale Group Newsletter DB(TM)_1987-2006/Jun 14
1      640: San Francisco Chronicle_1988-2006/Jun 15
55     649: Gale Group Newswire ASAP(TM)_2006/Jun 06
1      660: Federal News Service_1991-2002/Jul 02
1      665: U.S. Newswire_1995-1999/Apr 29

Examined 450 files
1      703: USA Today_1989-2006/Jun 14
1      708: Akron Beacon Journal_1989-2006/Jun 11
2      710: Times/Sun.Times(London)_Jun 1988-2006/Jun 14
1      711: Independent(London)_Sep 1988-2006/Jun 14
1      713: Atlanta J/Const._1989-2006/Jun 15
1      718: Pittsburgh Post-Gazette_Jun 1990-2006/Jun 15
1      728: Asia/Pac News_1994-2005/Dec W2

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Examined 500 files

1 742: (Madison)Cap.Tim/Wi.St.J_1990-2006/Jun 14
1 748: Asia/Pac Bus. Jrnl_1994-2005/Dec 13
1 750: Emerging Mkts & Middle East News_1995-2005/Dec 13
1 761: Datamonitor Market Res._1992-2006/Jun
8 781: ProQuest Newsstand_1998-2006/Jun 15
7 810: Business Wire_1986-1999/Feb 28
4 813: PR Newswire_1987-1999/Apr 30

Examined 550 files

Processing

Processing

Processing

83 996: NewsRoom 2000-2001

53 files have one or more items; file list includes 561 files.
One or more terms were invalid in 106 files.

? b hits

15jun06 11:32:42 User276702 Session D168.2

SYSTEM:OS - DIALOG OneSearch

File 9:Business & Industry(R) Jul/1994-2006/Jun 14

(c) 2006 The Gale Group

File 13:BAMP 2006/Jun W1

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File 15:ABI/Inform(R) 1971-2006/Jun 15

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File 16:Gale Group PROMT(R) 1990-2006/Jun 14

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File 20:Dialog Global Reporter 1997-2006/Jun 15

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File 47:Gale Group Magazine DB(TM) 1959-2006/Jun 15

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File 60:ANTE: Abstracts in New Tech & Engineer 1966-2006/Jun

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File 88:Gale Group Business A.R.T.S. 1976-2006/Jun 07

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File 112:UBM Industry News 1998-2004/Jan 27

(c) 2004 United Business Media

***File 112: File 112 is no longer updating.**

File 148:Gale Group Trade & Industry DB 1976-2006/Jun 15

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File 150:Gale Group Legal Res Index(TM) 1980-2006/Jun 12

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File 275:Gale Group Computer DB(TM) 1983-2006/Jun 14

(c) 2006 The Gale Group

File 354:Ei EnCompassLit(TM) 1965-2006/Jun W2

(c) 2006 Elsevier Eng. Info. Inc.

***File 354: Ei EnCompassLit/Ei EnCompassPat combined usage is limited to 2 hrs/yr.**

File 420:UnCover 1988-2001/May 31

(c) 2001 The UnCover Company

***File 420: This file is closed (no updates). Please check rates for important information about patent collections and availability.**

File 471:New York Times Fulltext 1980-2006/Jun 15

(c) 2006 The New York Times
 File 474:New York Times Abs 1969-2006/Jun 14
 (c) 2006 The New York Times
 File 476:Financial Times Fulltext 1982-2006/Jun 16
 (c) 2006 Financial Times Ltd
 File 482:Newsweek 2000-2006/Jun 06
 (c) 2006 Newsweek, Inc.
 File 484:Periodical Abs Plustext 1986-2006/Jun W2
 (c) 2006 ProQuest
 File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
 (c) 2002 Phoenix Newspapers
***File 492: This file is no longer updating.**
 File 553:Wilson Bus. Abs. 1982-2006/Jun
 (c) 2006 The HW Wilson Co
 File 570:Gale Group MARS(R) 1984-2006/Jun 14
 (c) 2006 The Gale Group
 File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
 (c) 2002 The Gale Group
***File 583: This file is no longer updating as of 12-13-2002.**
 File 608:KR/T Bus.News. 1992-2006/Jun 15
 (c)2006 Knight Ridder/Tribune Bus News
 File 609:Bridge World Markets 2000-2001/Oct 01
 (c) 2001 Bridge
***File 609: This file is closed.**
 File 610:Business Wire 1999-2006/Jun 15
 (c) 2006 Business Wire.
***File 610: File 610 now contains data from 3/99 forward.**
 Archive data (1986-2/99) is available in File 810.
 File 613:PR Newswire 1999-2006/Jun 15
 (c) 2006 PR Newswire Association Inc
***File 613: File 613 now contains data from 5/99 forward.**
 Archive data (1987-4/99) is available in File 813.
 File 619:Asia Intelligence Wire 1995-2006/Jun 14
 (c) 2006 Fin. Times Ltd
 File 621:Gale Group New Prod.Annou.(R) 1985-2006/Jun 15
 (c) 2006 The Gale Group
 File 623:Business Week 1985-2006/Jun 15
 (c) 2006 The McGraw-Hill Companies Inc
 File 624:McGraw-Hill Publications 1985-2006/Jun 15
 (c) 2006 McGraw-Hill Co. Inc
***File 624: Homeland Security & Defense and 9 Platt energy journals added**
 Please see HELP NEWS624 for more
 File 635:Business Dateline(R) 1985-2006/Jun 15
 (c) 2006 ProQuest Info&Learning
 File 636:Gale Group Newsletter DB(TM) 1987-2006/Jun 14
 (c) 2006 The Gale Group
 File 640:San Francisco Chronicle 1988-2006/Jun 15
 (c) 2006 Chronicle Publ. Co.
 File 649:Gale Group Newswire ASAP(TM) 2006/Jun 06
 (c) 2006 The Gale Group
 File 660:Federal News Service 1991-2002/Jul 02
 (c) 2002 Federal News Service
***File 660: This file no longer updates**
 File 665:U.S. Newswire 1995-1999/Apr 29
 (c) 1999 U.S. Newswire via Comtex
***File 665: This file is no longer updating.**
 File 703:USA Today 1989-2006/Jun 14

(c) 2006 USA Today
 File 708:Akron Beacon Journal 1989-2006/Jun 11
 (c) 2006 Akron Beacon Journal
 File 710:Times/Sun.Times(London) Jun 1988-2006/Jun 14
 (c) 2006 Times Newspapers
 File 711:Independent(London) Sep 1988-2006/Jun 14
 (c) 2006 Newspaper Publ. PLC
***File 711: Use File 757 for full current day's news of the Independent, as**
as well as full coverage of many additional European news sources.
 File 713:Atlanta J/Const. 1989-2006/Jun 15
 (c) 2006 Atlanta Newspapers
 File 718:Pittsburgh Post-Gazette Jun 1990-2006/Jun 15
 (c) 2006 PG Publishing
 File 728:Asia/Pac News 1994-2005/Dec W2
 (c) 2005 Dialog
***File 728: File 728 is closed (no longer updating).**
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 File 742:(Madison)Cap.Tim/Wi.St.J 1990-2006/Jun 14
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 File 748:Asia/Pac Bus. Jrnls 1994-2005/Dec 13
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 File 750:Emerging Mkts & Middle East News 1995-2005/Dec 13
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 File 761:Datamonitor Market Res. 1992-2006/Jun
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 File 781:ProQuest Newsstand 1998-2006/Jun 15
 (c) 2006 ProQuest Info&Learning
 File 810:Business Wire 1986-1999/Feb 28
 (c) 1999 Business Wire
 File 813:PR Newswire 1987-1999/Apr 30
 (c) 1999 PR Newswire Association Inc
 File 996:NewsRoom 2000-2001 (c) 2006 Dialog

Set	Items	Description
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? s (expert or specialist or consultant or advisor) (n2) (legal or law or hr
 or (human (n2) resource) or insurance or employment) (n2) (advice or
 consultation or recommendation expertise or knowledge) (n5) (internet or web
 or online) not py>2001

Processing

Processing

Processing

Processed 10 of 53 files ...

Processing

Processing

Processed 20 of 53 files ...

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Processing

Processed 30 of 53 files ...

Processing

Processed 40 of 53 files ...

Processing

Processed 50 of 53 files ...

Completed processing all files

2524689 EXPERT
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930594 ADVISOR
11339648 LEGAL
13773083 LAW
695011 HR
11206177 HUMAN
4226436 RESOURCE
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930797 CONSULTATION
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4830195 KNOWLEDGE
13739557 INTERNET
17056525 WEB
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ADVISOR) (2N) (((((LEGAL OR LAW) OR HR) OR
HUMAN(2N)RESOURCE) OR INSURANCE) OR EMPLOYMENT).....
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S1 586 (EXPERT OR SPECIALIST OR CONSULTANT OR ADVISOR) (N2)
(LEGAL OR LAW OR HR OR (HUMAN (N2) RESOURCE) OR INSURANCE
OR EMPLOYMENT) (N2) (ADVICE OR CONSULTATION OR
RECOMMENDATION EXPERTISE OR KNOWLEDGE) (N5) (INTERNET OR
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S2 214 RD (unique items)

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214 S2

11339648 LEGAL

13773083 LAW

S3 123 S2 AND (LEGAL OR LAW)

? s s2 and (hr or (human (n2) resource))

214 S2

695011 HR

11206177 HUMAN

4226436 RESOURCE

1291378 HUMAN(2N)RESOURCE

S4 18 S2 AND (HR OR (HUMAN (N2) RESOURCE))

? s s3 and s4

123 S3

18 S4

S5 6 S3 AND S4

? t s5/ti/all

? s ServiceSoft not py>2001

Processing

Processed 10 of 53 files ...

Processing

Processed 40 of 53 files ...

Completed processing all files

3046 SERVICESOFT

67033448 PY>2001

S6 2932 SERVICESOFT NOT PY>2001
? ds

Set	Items	Description
S1	586	(EXPERT OR SPECIALIST OR CONSULTANT OR ADVISOR) (N2) (LEGAL OR LAW OR HR OR (HUMAN (N2) RESOURCE) OR INSURANCE OR EMPLOYMENT) (N2) (ADVICE OR CONSULTATION OR RECOMMENDATION EXPERTISE OR KNOWLEDGE) (N5) (INTERNET OR WEB OR ONLINE) NOT PY>2001
S2	214	RD (unique items)
S3	123	S2 AND (LEGAL OR LAW)
S4	18	S2 AND (HR OR (HUMAN (N2) RESOURCE))
S5	6	S3 AND S4
S6	2932	SERVICESOFT NOT PY>2001

? s s1 and s6

	586	S1
	2932	S6
S7	3	S1 AND S6

? rd

S8 1 RD (unique items)
? s (hrhelpline or "hrhelpline.com" or ((jim or james) (n2) mcsherry) or (workplace (n2) helpline)) not py>2001

Processing

Processed 10 of 53 files ...

Processing

Processed 20 of 53 files ...

Processing

Processed 50 of 53 files ...

Completed processing all files

0	HRHELPLINE
0	HRHELPLINE.COM
4318075	JIM
6836329	JAMES
5992	MCSHERRY
472	(JIM OR JAMES) (2N)MCSHERRY
933259	WORKPLACE
107337	HELPLINE
105	WORKPLACE (2N)HELPLINE
67033448	PY>2001
S9 371	(HRHELPLINE OR "HRHELPLINE.COM" OR ((JIM OR JAMES) (N2) MCSHERRY) OR (WORKPLACE (N2) HELPLINE)) NOT PY>2001

? rd

S10 295 RD (unique items)

? s s10 and s2

	295	S10
	214	S2
S11	0	S10 AND S2

? s s10 and (expert or specialist or consultant or advisor) (n2) (legal or law or hr or (human (n2) resource) or insurance or employment)

Processing

Processing

Processed 10 of 53 files ...

Processing

Processed 20 of 53 files ...

Processing

Processed 30 of 53 files ...

Processing

Processed 50 of 53 files ...

Completed processing all files

```
      295  S10
    2524689  EXPERT
    2230270  SPECIALIST
    2429730  CONSULTANT
      930594  ADVISOR
    11339648  LEGAL
    13773083  LAW
      695011  HR
    11206177  HUMAN
    4226436  RESOURCE
    1291378  HUMAN(2N)RESOURCE
    9353298  INSURANCE
    5467676  EMPLOYMENT
    158740  (((EXPERT OR SPECIALIST) OR CONSULTANT) OR
      ADVISOR) (2N) (((((LEGAL OR LAW) OR HR) OR
      HUMAN(2N)RESOURCE) OR INSURANCE) OR EMPLOYMENT)
S12      3  S10 AND (EXPERT OR SPECIALIST OR CONSULTANT OR ADVISOR)
      (N2) (LEGAL OR LAW OR HR OR (HUMAN (N2) RESOURCE) OR
      INSURANCE OR EMPLOYMENT)

? rd
      S13      3  RD (unique items)
? t s13/3,k/all
? b 411
      15jun06 11:49:05 User276702 Session D168.3
      ↖File 411:DIALINDEX(R)
```

DIALINDEX(R)
(c) 2006 Dialog

*** DIALINDEX search results display in an abbreviated ***
*** format unless you enter the SET DETAIL ON command. ***
? sf all not 225

You have 561 files in your file list.

(To see banners, use SHOW FILES command)

? s (employment (n2) practices (n2) (sytem or systems or liabilities or
liability)) and (expert or specialist or consultant or advisor or advice or
consultation or recommendation expertise or knowledge) not py>2001

Your SELECT statement is:

s (employment (n2) practices (n2) (sytem or systems or liabilities or
liability)) and (expert or specialist or consultant or advisor or advice or
consultation or recommendation expertise or knowledge) not py>2001

Items	File
----	----
1	1: ERIC_1966-2006/May
1	7: Social SciSearch(R)_1972-2006/Jun W2
67	9: Business & Industry(R)_Jul/1994-2006/Jun 14
141	13: BAMP_2006/Jun W1
321	15: ABI/Inform(R)_1971-2006/Jun 15
227	16: Gale Group PROMT(R)_1990-2006/Jun 14
147	20: Dialog Global Reporter_1997-2006/Jun 15
6	47: Gale Group Magazine DB(TM)_1959-2006/Jun 15
Examined 50	files
22	75: TGG Management Contents(R)_86-2006/Jun W1
1	81: MIRA - Motor Industry Research_2001-2006/Apr

15 88: Gale Group Business A.R.T.S._1976-2006/Jun 07
 1 111: TGG Natl.Newspaper Index(SM)_1979-2006/Jun 06
 >>>File 120: Prefix "PY" is undefined
 8 120: U.S. Copyrights_1978-2006/Jun 13
 1 122: Harvard Business Review_1971-2006/Jun
 Examined 100 files
 1 147: The Kansas City Star_1995-2003/Sep 26
 252 148: Gale Group Trade & Industry DB_1976-2006/Jun 15
 4 149: TGG Health&Wellness DB(SM)_1976-2006/May W4
 1 150: Gale Group Legal Res Index(TM)_1980-2006/Jun 12
 3 180: Federal Register_1985-2006/Jun 15
 Examined 150 files
 5 262: CBCA Fulltext_1982-2006/Jun 12
 1 267: Finance & Banking Newsletters_2006/Jun 14
 Examined 200 files
 Examined 250 files
 1 387: The Denver Post_1994-2006/Jun 14
 Examined 300 files
 1 476: Financial Times Fulltext_1982-2006/Jun 16
 1 480: Ulrich's Int'l Periodicals Dir._2006/Feb
 1 483: Newspaper Abs Daily_1986-2006/Jun 13
 13 484: Periodical Abs Plustext_1986-2006/Jun W2
 32 485: Accounting & Tax DB_1971-2006/Jun W1
 1 486: Press-Telegram_1992- 2006/Jun 14
 2 492: Arizona Repub/Phoenix Gaz_19862002/Jan 06
 2 494: St LouisPost-Dispatch_1988-2006/Jun 14
 >>>File 519: Prefix "PY" is undefined
 1 519: D&B-Duns Finan.Records Plus(TM)_2005/Nov
 4 541: SEC Online(TM) Annual Repts_1997/Sep W3
 Examined 350 files
 10 542: SEC Online(TM) 10-K Reports_1997/Sep W3
 1 544: SEC Online(TM) Proxy Repts_1997/Sep W3
 4 545: Investext(R)_1982-2006/Jun 15
 24 553: Wilson Bus. Abs._1982-2006/Jun
 1 564: ICC Brit.Co.Ann.Rpts_1984-2004/Jun 22
 6 570: Gale Group MARS(R)_1984-2006/Jun 14
 1 577: Roanoke Times_1992-2006/Jun 13
 1 583: Gale Group Globalbase(TM)_1986-2002/Dec 13
 13 608: KR/T Bus.News._1992-2006/Jun 15
 Examined 400 files
 25 610: Business Wire_1999-2006/Jun 15
 12 613: PR Newswire_1999-2006/Jun 15
 1 616: Canada NewsWire_1999-2001/Mar 09
 3 619: Asia Intelligence Wire_1995-2006/Jun 14
 10 620: EIU:Viewswire_2006/Jun 14
 53 621: Gale Group New Prod.Annou.(R)_1985-2006/Jun 15
 1 623: Business Week_1985-2006/Jun 15
 3 624: McGraw-Hill Publications_1985-2006/Jun 15
 1 625: American Banker Publications_1981-2006/Jun 15
 2 631: Boston Globe_1980-2006/Jun 14
 1 633: Phil.Inquirer_1983-2006/Jun 10
 24 635: Business Dateline(R)_1985-2006/Jun 15
 3 636: Gale Group Newsletter DB(TM)_1987-2006/Jun 14
 22 637: Journal of Commerce_1986-2006/Jun 08
 1 638: Newsday/New York Newsday_1987-2006/Jun 14
 1 645: Contra Costa Papers_1995- 2006/Jun 13
 57 649: Gale Group Newswire ASAP(TM)_2006/Jun 06

```

      2 660: Federal News Service_1991-2002/Jul 02
Examined 450 files
      1 701: St Paul Pioneer Pr Apr_1988-2006/Jun 11
      3 702: Miami Herald_1983-2006/Jun 12
      1 706: (New Orleans)Times Picayune_1989-2006/Jun 14
      2 710: Times/Sun.Times(London)_Jun 1988-2006/Jun 14
      1 717: The Washington Times_Jun 1989-2006/Jun 14
      2 718: Pittsburgh Post-Gazette_Jun 1990-2006/Jun 15
      1 719: (Albany) The Times Union_Mar 1986-2006/Jun 14
      2 727: Canadian Newspapers_1990-2006/Jun 15
      2 728: Asia/Pac News_1994-2005/Dec W2
      2 733: The Buffalo News_1990- 2006/Jun 13
Examined 500 files
      2 736: Seattle Post-Int._1990-2006/Jun 14
      2 740: (Memphis)Comm.Appeal_1990-2006/Jun 14
      2 743: (New Jersey)The Record_1989-2006/Jun 14
      1 744: (Biloxi) Sun Herald_1995-2006/Jun 12
      1 748: Asia/Pac Bus. Jrnls_1994-2005/Dec 13
      4 759: Business Insights_1992-2006/Jun
      4 761: Datamonitor Market Res._1992-2006/Jun
      1 778: EdgarPlus(TM)-10-K & 20-F Filings_2006/Jun 14
     10 781: ProQuest Newsstand_1998-2006/Jun 15
      6 810: Business Wire_1986-1999/Feb 28
     50 813: PR Newswire_1987-1999/Apr 30
      1 816: Canada NewsWire_1996-1999/Jun 24
Examined 550 files
      2 929: Albuquerque Newspapers_1995-2005/Jul 31
      3 994: NewsRoom 2003
Processing
     178 996: NewsRoom 2000-2001

```

84 files have one or more items; file list includes 561 files.
 One or more terms were invalid in 106 files.

? b hits

>>>System limit: only the first 60 will be used

15jun06 11:59:15 User276702 Session D168.4

```

SYSTEM:OS - DIALOG OneSearch
File 1:ERIC 1966-2006/May
      (c) format only 2006 Dialog
File 7:Social SciSearch(R) 1972-2006/Jun W2
      (c) 2006 Inst for Sci Info
File 9:Business & Industry(R) Jul/1994-2006/Jun 14
      (c) 2006 The Gale Group
File 13:BAMP 2006/Jun W1
      (c) 2006 The Gale Group
File 15:ABI/Inform(R) 1971-2006/Jun 15
      (c) 2006 ProQuest Info&Learning
File 16:Gale Group PROMT(R) 1990-2006/Jun 14
      (c) 2006 The Gale Group
File 20:Dialog Global Reporter 1997-2006/Jun 15
      (c) 2006 Dialog
File 47:Gale Group Magazine DB(TM) 1959-2006/Jun 15
      (c) 2006 The Gale group
File 75:TGG Management Contents(R) 86-2006/Jun W1
      (c) 2006 The Gale Group
File 81:MIRA - Motor Industry Research 2001-2006/Apr

```


(c) 2006 MIRA Ltd.
File 88:Gale Group Business A.R.T.S. 1976-2006/Jun 07
(c) 2006 The Gale Group
File 111:TGG Natl.Newspaper Index(SM) 1979-2006/Jun 06
(c) 2006 The Gale Group
File 120:U.S. Copyrights 1978-2006/Jun 13
(c) format only 2006 Dialog
File 122:Harvard Business Review 1971-2006/Jun
(c) 2006 Harvard Business Review
File 147:The Kansas City Star 1995-2003/Sep 26
(c) 2003 Kansas City Star
***File 147: This file is no longer updating.**
File 148:Gale Group Trade & Industry DB 1976-2006/Jun 15
(c)2006 The Gale Group
File 149:TGG Health&Wellness DB(SM) 1976-2006/May W4
(c) 2006 The Gale Group
File 150:Gale Group Legal Res Index(TM) 1980-2006/Jun 12
(c)2006 The Gale Group
File 180:Federal Register 1985-2006/Jun 15
(c) 2006 format only DIALOG
File 262:CBCA Fulltext 1982-2006/Jun 12
(c) 2006 Micromedia Ltd.
File 267:Finance & Banking Newsletters 2006/Jun 14
(c) 2006 Dialog
File 387:The Denver Post 1994-2006/Jun 14
(c) 2006 Denver Post
File 476:Financial Times Fulltext 1982-2006/Jun 16
(c) 2006 Financial Times Ltd
File 480:Ulrich's Int'l Periodicals Dir. 2006/Feb
(c) 2006 CSA
File 483:Newspaper Abs Daily 1986-2006/Jun 13
(c) 2006 ProQuest Info&Learning
File 484:Periodical Abs Plustext 1986-2006/Jun W2
(c) 2006 ProQuest
File 485:Accounting & Tax DB 1971-2006/Jun W1
(c) 2006 ProQuest Info&Learning
***File 485: SELECT IMAGE AVAILABILITY FOR PROQUEST FILES**
ENTER 'HELP PROQUEST' FOR MORE
File 486: Press-Telegram 1992- 2006/Jun 14
(c) 2006 Long Beach Press-Telegram
File 492:Arizona Repub/Phoenix Gaz 19862002/Jan 06
(c) 2002 Phoenix Newspapers
***File 492: This file is no longer updating.**
File 494:St LouisPost-Dispatch 1988-2006/Jun 14
(c) 2006 St Louis Post-Dispatch
File 519:D&B-Duns Finan.Records Plus(TM) 2005/Nov
(c) 2005 Dun & Bradstreet
File 541:SEC Online(TM) Annual Repts 1997/Sep W3
(c) 1987-1997 SEC Online Inc.
***File 541: This file is closed.**
File 542:SEC Online(TM) 10-K Reports 1997/Sep W3
(c) 1987-1997 SEC Online Inc.
***File 542: This file is closed.**
File 544:SEC Online(TM) Proxy Repts 1997/Sep W3
(c) 1987-1997 SEC Online Inc.
***File 544: This file is closed.**
File 545:Investext(R) 1982-2006/Jun 15

(c) 2006 Thomson Financial Networks
File 553:Wilson Bus. Abs. 1982-2006/Jun
(c) 2006 The HW Wilson Co
File 564:ICC Brit.Co.Ann.Rpts 1984-2004/Jun 22
(c) 2004 ICC Online Inform.Group
***File 564: This file is closed. See HELP NEWS564 for more.**
File 570:Gale Group MARS(R) 1984-2006/Jun 14
(c) 2006 The Gale Group
File 577:Roanoke Times 1992-2006/Jun 13
(c) 2006 Roanoke Times
File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13
(c) 2002 The Gale Group
***File 583: This file is no longer updating as of 12-13-2002.**
File 608:KR/T Bus.News. 1992-2006/Jun 15
(c)2006 Knight Ridder/Tribune Bus News
File 610:Business Wire 1999-2006/Jun 15
(c) 2006 Business Wire.
***File 610: File 610 now contains data from 3/99 forward.**
Archive data (1986-2/99) is available in File 810.
File 613:PR Newswire 1999-2006/Jun 15
(c) 2006 PR Newswire Association Inc
***File 613: File 613 now contains data from 5/99 forward.**
Archive data (1987-4/99) is available in File 813.
File 616:Canada NewsWire 1999-2001/Mar 09
(c) 2001 Canada NewsWire
***File 616: File 616 is not updating.**
Archive data (1996-April 1999) is available in file 816.
File 619:Asia Intelligence Wire 1995-2006/Jun 14
(c) 2006 Fin. Times Ltd
File 620:EIU:Viewswire 2006/Jun 14
(c) 2006 Economist Intelligence Unit
File 621:Gale Group New Prod.Annou.(R) 1985-2006/Jun 15
(c) 2006 The Gale Group
File 623:Business Week 1985-2006/Jun 15
(c) 2006 The McGraw-Hill Companies Inc
File 624:McGraw-Hill Publications 1985-2006/Jun 15
(c) 2006 McGraw-Hill Co. Inc
***File 624: Homeland Security & Defense and 9 Platt energy journals added**
Please see HELP NEWS624 for more
File 625:American Banker Publications 1981-2006/Jun 15
(c) 2006 American Banker
File 631:Boston Globe 1980-2006/Jun 14
(c) 2006 Boston Globe
File 633:Phil.Inquirer 1983-2006/Jun 10
(c) 2006 Philadelphia Newspapers Inc
File 635:Business Dateline(R) 1985-2006/Jun 15
(c) 2006 ProQuest Info&Learning
File 636:Gale Group Newsletter DB(TM) 1987-2006/Jun 14
(c) 2006 The Gale Group
File 637:Journal of Commerce 1986-2006/Jun 08
(c) 2006 Commonwealth Bus. Media
File 638:Newsday/New York Newsday 1987-2006/Jun 14
(c) 2006 Newsday Inc.
File 645:Contra Costa Papers 1995- 2006/Jun 13
(c) 2006 Contra Costa Newspapers
File 649:Gale Group Newswire ASAP(TM) 2006/Jun 06
(c) 2006 The Gale Group

File 660:Federal News Service 1991-2002/Jul 02
 (c) 2002 Federal News Service
***File 660: This file no longer updates**
 File 701:St Paul Pioneer Pr Apr 1988-2006/Jun 11
 (c) 2006 St Paul Pioneer Press

Set	Items	Description
---	-----	-----
?	s	(employment (n2) practices (n2) (sytem or systems or liabilities or liability)) and (expert or specialist or consultant or advisor or advice or consultation or recommendation expertise or knowledge) not py>2001
		Processing
		Processing
		Processed 10 of 60 files ...
		>>>One or more prefixes are unsupported
		>>> or undefined in one or more files.
		Processing
		Processed 20 of 60 files ...
		Processing
		Processed 30 of 60 files ...
		Processing
		Processed 40 of 60 files ...
		Completed processing all files
	6138767	EMPLOYMENT
	3447153	PRACTICES
	5190	SYSTEM
	18739969	SYSTEMS
	4301349	LIABILITIES
	4779120	LIABILITY
	8004	EMPLOYMENT(2N) PRACTICES(2N) (((SYSTEM OR SYSTEMS) OR LIABILITIES) OR LIABILITY)
	2085420	EXPERT
	1955380	SPECIALIST
	2263321	CONSULTANT
	1098942	ADVISOR
	3500172	ADVICE
	855189	CONSULTATION
	0	RECOMMENDATION EXPERTISE
	4344645	KNOWLEDGE
	70839620	PY>2001
S1	1569	(EMPLOYMENT (N2) PRACTICES (N2) (SYSTEM OR SYSTEMS OR LIABILITIES OR LIABILITY)) AND (EXPERT OR SPECIALIST OR CONSULTANT OR ADVISOR OR ADVICE OR CONSULTATION OR RECOMMENDATION EXPERTISE OR KNOWLEDGE) NOT PY>2001
?	s	(expert or specialist or consultant or advisor) (n2) (legal or law or hr or (human (n2) resource) or insurance or employment) (n2) (advice or consultation or recommendation expertise or knowledge) (n5) (internet or web or online) not py>2001
		Processing
		Processing
		Processing
		Processing
		Processed 10 of 60 files ...
		>>>One or more prefixes are unsupported
		>>> or undefined in one or more files.
		Processing
		Processed 20 of 60 files ...

```

Processing
Processed 30 of 60 files ...
Processing
Processing
Processed 40 of 60 files ...
Processing
Processed 50 of 60 files ...
Completed processing all files
    2085420 EXPERT
    1955380 SPECIALIST
    2263321 CONSULTANT
    1098942 ADVISOR
    9866015 LEGAL
    13067420 LAW
    595164 HR
    10246969 HUMAN
    4110723 RESOURCE
    1295931 HUMAN(2N)RESOURCE
    10214688 INSURANCE
    6138767 EMPLOYMENT
    3500172 ADVICE
    855189 CONSULTATION
    0 RECOMMENDATION EXPERTISE
    4344645 KNOWLEDGE
    11563851 INTERNET
    14897464 WEB
    7550244 ONLINE
    745 (((EXPERT OR SPECIALIST) OR CONSULTANT) OR
        ADVISOR)(2N)((((LEGAL OR LAW) OR HR) OR
        HUMAN(2N)RESOURCE) OR INSURANCE) OR EMPLOYMENT).....
    70839620 PY>2001
S2 452 (EXPERT OR SPECIALIST OR CONSULTANT OR ADVISOR) (N2)
        (LEGAL OR LAW OR HR OR (HUMAN (N2) RESOURCE) OR INSURANCE
        OR EMPLOYMENT) (N2) (ADVICE OR CONSULTATION OR
        RECOMMENDATION EXPERTISE OR KNOWLEDGE) (N5) (INTERNET OR
        WEB OR ONLINE) NOT PY>2001
? s s1 and s2
    1569 S1
    452 S2
    S3 4 S1 AND S2
? s s2 and (hr or (human (n2) resource)) (n2) (audit or survey)
Processed 20 of 60 files ...
Processing
Completed processing all files
    452 S2
    595164 HR
    10246969 HUMAN
    4110723 RESOURCE
    1295931 HUMAN(2N)RESOURCE
    1621779 AUDIT
    4225632 SURVEY
    6822 (HR OR HUMAN(2N)RESOURCE)(2N)(AUDIT OR SURVEY)
S4 0 S2 AND (HR OR (HUMAN (N2) RESOURCE)) (N2) (AUDIT OR
        SURVEY)
? s (hr or (human (n2) resource)) (n2) (audit or survey)
Processed 20 of 60 files ...
Processing

```

Completed processing all files

```
      595164  HR
    10246969  HUMAN
      4110723  RESOURCE
      1295931  HUMAN(2N)RESOURCE
      1621779  AUDIT
      4225632  SURVEY
S5      6822  (HR OR (HUMAN (N2) RESOURCE)) (N2) (AUDIT OR SURVEY)
? ds
```

```
Set      Items  Description
S1      1569  (EMPLOYMENT (N2) PRACTICES (N2) (SYTEM OR SYSTEMS OR LIABI-
              LITIES OR LIABILITY)) AND (EXPERT OR SPECIALIST OR CONSULTANT
              OR ADVISOR OR ADVICE OR CONSULTATION OR RECOMMENDATION EXPERT-
              ISE OR KNOWLEDGE) NOT PY>2001
S2      452   (EXPERT OR SPECIALIST OR CONSULTANT OR ADVISOR) (N2) (LEGAL
              OR LAW OR HR OR (HUMAN (N2) RESOURCE) OR INSURANCE OR EMPLOY-
              MENT) (N2) (ADVICE OR CONSULTATION OR RECOMMENDATION EXPERTI-
              SE OR KNOWLEDGE) (N5) (INTERNET OR WEB OR ONLINE) NOT PY>2001
S3        4    S1 AND S2
S4        0    S2 AND (HR OR (HUMAN (N2) RESOURCE)) (N2) (AUDIT OR SURVEY)
S5      6822  (HR OR (HUMAN (N2) RESOURCE)) (N2) (AUDIT OR SURVEY)
? s s5 and s1
      6822  S5
      1569  S1
S6      16    S5 AND S1
? rd
```

>>>Records from unsupported files will be retained in the RD set.

```
      S7      12  RD  (unique items)
? s s5 and (internet or web or online) not py>2001
```

Processing

Processed 10 of 60 files ...

Processing

>>>One or more prefixes are unsupported

>>> or undefined in one or more files.

Processed 20 of 60 files ...

Processing

Processed 40 of 60 files ...

Processing

Completed processing all files

```
      6822  S5
    11563851  INTERNET
    14897464  WEB
      7550244  ONLINE
    70839620  PY>2001
S8      812  S5 AND (INTERNET OR WEB OR ONLINE) NOT PY>2001
? rd
      S9      448  RD  (unique items)
? t s9 and (ADVICE OR CONSULTATION OR RECOMMENDATION or EXPERTISE or expert
or advisor)
>>>'AND' not allowed in command
? s s9 and (ADVICE OR CONSULTATION OR RECOMMENDATION or EXPERTISE or expert
or advisor)
      448  S9
    3500172  ADVICE
    855189  CONSULTATION
```

2917515 RECOMMENDATION
3661424 EXPERTISE
2085420 EXPERT
1098942 ADVISOR
S10 165 S9 AND (ADVICE OR CONSULTATION OR RECOMMENDATION OR
EXPERTISE OR EXPERT OR ADVISOR)
? t s10/ti/all

You are now logged off